



Max Planck Institute for  
Comparative and International  
Private Law | Hamburg

# South East Europe (and Beyond): Let's Talk About Law!

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"Croatian "Swiss Frank Case", i.e. case "Franak":  
Effective or "Defective" Protection of Consumer  
Rights?"

By using the example of the famous Croatian case "Franak", being the first collective redress proceeding in the Croatian court practice of protection of consumer rights, the speaker shall try to present the struggles of Croatian courts when it comes to EU consistent interpretation and proper application of harmonized Croatian consumer protection law. In this case, concerning the use of unfair contract terms in consumer credit agreements, a whole variety of issues arises, such as the determination of collective interest, the distinction between national and harmonized notions of credit contract, the determination of essential elements of consumer credit contracts and of legal consequences of unfairness etc. It remains to be discussed whether some of these issues can be attributed to the EU consumer protection acquires itself.

**Wednesday, 1 June 2016 – 5 pm**

Conference Room 1, 1<sup>st</sup> floor

All employees and guests of the institute as well as  
other interested parties are cordially invited to the lecture.

Dr. Nataša Hadžimanović